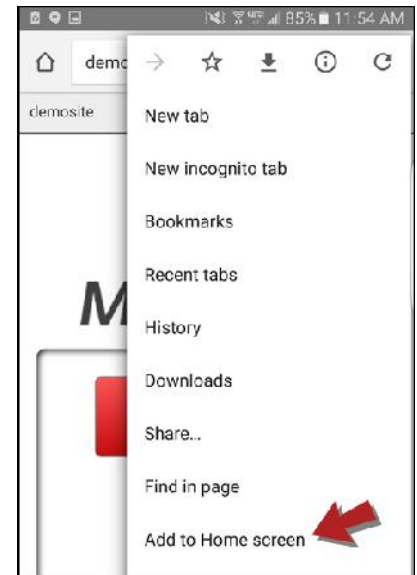


# Adding Mobile311 to your Mobile Device Home Screen

Pin the Mobile311 Citizen Portal to your smartphone or tablet home screen to access it quickly when you need it. The process for this depends on the type of device and browser you are using. Below you'll find instructions for some common devices and browsers.

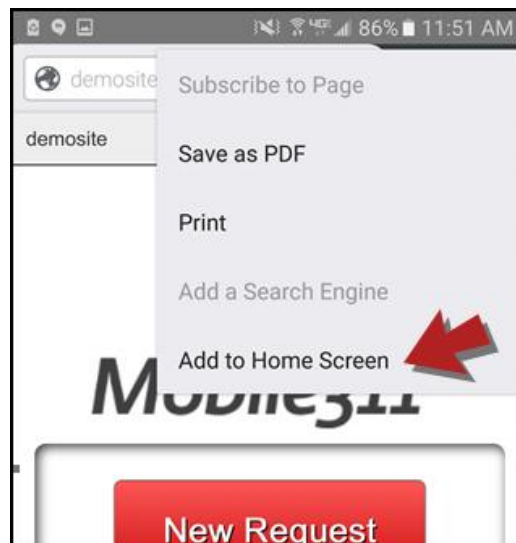
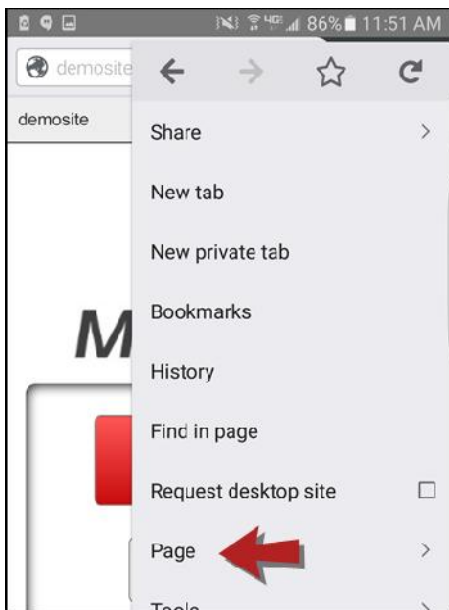
## Using Chrome for Android Devices

- Tap the Chrome icon on your device to open the web browser.
- Navigate to [\[Enter your Mobile311 Citizen Portal URL here\]](#)
- Tap the Menu button (☰) and then tap **Add to Home screen**.
- Enter a name for the shortcut.
- The icon will appear on your home screen like any other app or widget, so you can drag it to any position on the screen.



## Using Firefox for Android Devices

- Tap the Firefox icon on your device to open the web browser.
- Navigate to [\[Enter your Mobile311 Citizen Portal URL here\]](#)
- Tap the Menu button (☰) and then tap the **Page** option.
- Tap **Add to Home Screen**.
- Enter a name for the shortcut.
- The icon will appear on your home screen like any other app or widget, so you can drag it to any position on the screen.



# Adding Mobile311 to your Mobile Device Home Screen

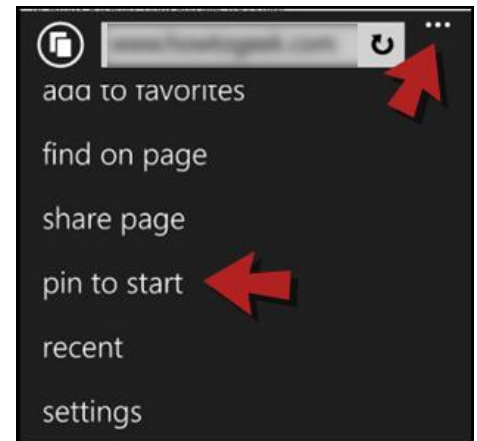
## Using Safari on Apple iOS Devices

- Tap the Safari icon on your device to open the web browser.
- Navigate to [\[Enter your Mobile311 Citizen Portal URL here\]](#)
- Tap the Share button (📄) on the browser's toolbar.
- Tap the **Add to Home Screen** icon in the Share menu.
- Enter a name for the shortcut and tap the Add button.
- The icon will appear on your home screen like any other app or widget, so you can drag it to any position on the screen.



## Using Internet Explorer on a Windows Phone

- Tap the Internet Explorer icon on your device to open the web browser.
- Navigate to [\[Enter your Mobile311 Citizen Portal URL here\]](#)
- Tap the More (...) button.
- Tap **Pin to Start**.



## Using a Blackberry

- Open the web browser.
- Navigate to [\[Enter your Mobile311 Citizen Portal URL here\]](#)
- Tap of the Action key (⋮).
- Tap the **Add to Home Screen** button.

